

Case Study



Scalefusion assisted UPDESCO in restricting their panel usage to only education-centric content and apps, ensuring a safe and productive learning experience.

About the Company

UPDESCO is a premier Public Sector Undertaking of the Government of Uttar Pradesh (GoUP). It provides system's backup to Government and Non-Government Organizations (NGOs). It identifies and estimates the magnitude of problems and suggests the best possible improvement method. Its domain ranges from procurement and supply of Computer Hardware, Software, Training, Consultancy, and Human Resources to the erection and commissioning of Solar Systems, Smart City, etc.

Business Goals

UPDESCO's objective was to help establish better educational facilities for schools across the state. They wanted to improve educational practices and help digitize them with devices and online education resources. This initiative involved installing Interactive Flat Panel Displays (IFPDs) in classrooms across the states and various schools. The goal was to enhance learning capabilities and provide students with better education facilities.

Challenges

While UPDESCO procured IFPD devices and planned to install them in various schools across the city, they also needed to ensure they were well-managed. IFPD's smart functions include access to the internet– they had to ensure it was safe for children to use and was restricted to educational purposes only– with no other distractions available on the device. This included a series of restriction requirements for safe learning.



Industry

Government

Solution & features

- Android Device Management
- Kiosk Lockdown
- Location Tracking and Geofencing
- Web-content filtering
- Application Management
- Deep Dive
- Content Management
- Device Groups & Subgroups

Key Benefits

- Seamless device monitoring
- Easy device tracking
- Efficient content management
- Improved customer service
- Faster device issue resolution
- Increased operational efficiency

Why Scalefusion

- Industry-leading UEM provider with a simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

With so many devices being deployed across classrooms and schools, they wanted an overview of all device usage. Additionally, they wanted to track the device's location and ensure it was well within the school premises. They wanted a solution that could push native as well as general educational apps across all devices at once while also ensuring device usage was restricted to these apps only. Lastly, they wanted to manage devices across several schools in multiple districts across geographical areas.

Solution

With Scalefusion UEM, UPDESCO got all the necessary features bundled to manage their IFPD devices across schools. With Kiosk Lockdown, they could easily restrict the device to only specific educational apps. This ensured there were no other distractions on the device. Backed by web-content filtering, websites that contained harmful or unsafe content were blocked, while certain websites that were safe and necessary for education were made accessible.

The deep dive feature allowed them to get an overview of all their devices and device activities. With Scalefusion Location Tracking and Geofencing, the devices could be tracked in real-time, ensuring they were safe within the school premises. By setting up geofences around the school zone, they would get alerts if the device moved outside the defined area, adding an extra layer of security.

Scalefusion's Application Management allowed IT admins to push necessary apps across all devices in one go. This also included public as well as private apps from education content providers. With this, all the educational content requirements were quickly met. Scalefusion's device groups and sub-groups came in extremely handy as it helped them segregate group schools based on district and location, which made managing them even easier.

Key Results

With Scalefusion UEM, UPDESCO's initiative to enhance and digitize education in school brought out the following results:

- Increased device and content security
- Improved student engagement
- Enhanced classroom interaction
- Streamlined access to educational resources

About Scalefusion

Scalefusion UEM empowers organizations to secure and manage an array of endpoints, such as smartphones, tablets, laptops, rugged devices, POS systems, and digital signage, all from a single dashboard. It supports multi-OS, giving IT admins a one-stop solution. With unmatched security and compliance, Scalefusion provides specialized features like OneIdP and AirThink AI backed by a world-class support team— loved by 8000+ global companies across industries.

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