

Scalefusion helped HG-Systeme e.k. to remotely secure their software solution with kiosk lockdown.



## About the Company

H. G. Systeme e.k. has been supporting companies in the medical, automotive and industrial sectors for over 20 years. They have been instrumental in the installation and implementation of next-generation firewalls and secure WLAN solutions in existing systems. They help in migrations, conduct employee awareness programs on request, and take care of the entire security solutions after installation.

## Business Goals

The prime goal of HG-Systeme e.k. was to convert their devices into kiosks mode for security of their special software. In addition, they also wanted to extend full-fledged remote support to their customers. For this, the company needed a scalable system.

## Challenges

As part of their security solution, HG-Systeme e.k. provides a special software to the clients. However, the company had no way of tracking misuse. So, they wanted their software to be operated in kiosk mode for safety reasons. With devices being dispersed in different remote locations, troubleshooting was particularly tough.

### Industry

IT & Software

### Solutions & Features

- Kiosk Lockdown
- Remote Troubleshooting
- Application Management

### Key Benefits

- Adequate compliance with location tracking and kiosk lockdown
- Enhanced customer experience
- Custom Storage for Enterprise Store

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

## Solution

HG-Systeme e.k. were already using an MDM, but were not satisfied with their offerings. So they switched to Scalefusion owing to its simple user interface, excellent security and device management features. On top of that, the setup was free of cost and easy and pricings were competitive too. With the Kiosk Lockdown feature, HG-Systeme e.k. was able to lock the devices to be used as kiosks for their special software. The organization used Scalefusion's remote cast and control feature to help solve technical issues in real-time. Scalefusion enabled the IT department to take control of the device screens and closely monitor issues from a unified dashboard. Private App Store Space helped them keep their data managed and secured.

## Key Results

Working with Scalefusion has brought out the following proven results for HG-Systeme e.k.:

- Increased operational efficiency with kiosk lockdown
- Increased device and data security with app management
- Real-time troubleshooting
- Attain the ideal Toll for Company roll outs

## Testimonial

“Our experience with Scalefusion so far has been good. We are satisfied with the product performance and the customer support ”  
- Michael Gray, Technician

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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